



City of Edmonds Media Release

Mayor's Office ~ 121 5th Ave N, Edmonds, WA 98020

FOR IMMEDIATE RELEASE: January 19, 2021

To: Media

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Mayor Nelson Announces Performance Audit of Police Department to Help Next Police Chief

(Edmonds, WA) Mayor Nelson announced Tuesday that he has engaged the services of the Center for Public Safety Management (CPSM) to conduct a performance audit of the Edmonds Police Department.

Mayor Nelson stated, "To help assist our next Police Chief in leading our Police Department into the future, I have authorized a performance audit of the Police Department. This audit will enable the person selected as our next Chief to fully understand what the department – and more importantly the community – need and desire from police services in Edmonds."

This study will do a deep dive into the Police Department's service calls and responses, as well as look at all facets of policing and how they impact the community. The study will involve the following:

- Conduct a data-driven forensic analysis to identify what is driving overtime, workloads, and service demands and any potential gaps in patrol coverage.
- Identify and recommend appropriate staffing and deployment levels for every operational and support function in the department.
- Examine the department's organizational structure and culture, including the qualitative aspects of patrol.
- Perform gap analysis, including operational readiness, comparing the "as is" state of the department to the industry's best practices.
- Recommend a management framework to ensure accountability and improved performance.
- Evaluate the implementation of community policing, in quantifiable and anecdotal terms, and identify improvement opportunities where appropriate.

Resulting from this analysis, the study will create a short- and long-term strategic plan which will help the City to determine its future service levels, including performance management and the department's basic ability to carry out its mission.

Center for Public Safety Management (CPSM)

The Center for Public Safety Management (CPSM) was launched by the International City/County Management Association (ICMA) to provide support to local governments in the areas of police, fire, and emergency medical services.

The Center also represents local governments at the federal level and has been involved in numerous projects with the Department of Justice and the Department of Homeland Security. In 2014 as part of a restructuring at ICMA, the Center for Public Safety Management (CPSM) spun out as a separate company and is now the exclusive provider of public safety technical assistance for ICMA.

CPSM's local government technical assistance experience includes workload and deployment analysis, using a unique methodology and subject matter experts to examine department organizational structure and culture, identify workload and staffing needs, as well as industry best practices.

CPSM has conducted over 346 such studies in 43 states and provinces and 246 communities, ranging in population from 8,000 (Boone, IA) to 800,000 (Indianapolis, IN).

International City/County Management Association (ICMA)

The ICMA is a 103-year old, non-profit professional association of local government administrators and managers, with approximately 13,000 members located in 32 countries. ICMA advances the knowledge of local government best practices with its website, www.icma.org, publications, research, professional development, and membership.

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